



Best Practices for Sanitizing and Mask Distribution

In order to assist you with maintaining the best possible environment for your staff and customers, we offer the following best practices provided by Jefferson County Public Health and our local medical professionals:

- Sanitize hard surfaces on a regular basis, after each customer interaction. (e.g. Counters, credit card machines)
- Add signage for produce regarding touching to test for ripeness
- Provide sanitized pens in one location and another place for disposing used pens
- Ask customers to tap their own credit cards instead of taking cards to swipe
- Staff should wear gloves if touching items provided by customers (e.g. cash, credit cards, pens)
- Remind staff to change gloves after each customer interaction to avoid cross contamination between customers
- Add tape or stickers to the floor that offer customer's guidance for 6' distance as they approach checkout counters. Remember that masks are not a substitute for social distancing!
- Post staff at doors to welcome customers, maintain maximum capacity limits for entry and shopping (less than 10 inside at any one time), and remind customers about wearing masks for entry into the business
- Offer a mask ONLY if a customer doesn't have one. Reminders may result in customers returning to their car to retrieve their mask. Kindly remind customers to bring their own mask next time.
- Educate staff on proper wearing of masks.
 - Never place a mask under their chin as this provides a direct route for the virus into the nose or mouth.
 - Don't wear mask on top of the head. This will require pulling down over eyes and again risking direct contact for virus.
 - Touching the mask to pull it up and down adds greater risk of contamination
- When shift is complete, have a process for disposal or sanitizing of masks. Use sanitizer box or dispose in a covered container. Cloth masks should also be washed and disinfected after each use. Remind staff to wipe down vehicles upon arriving home and suggest they remove clothing before entering to minimize bringing any potential contaminants into the home.